

**Regarding:****Southeastern University**

Benefit Plan Year: January 1 - December 31

Dear Healthcare Provider,

Members of the Southeastern University Health Plan are enrolled in an **open-access health plan** which allows them the freedom to choose healthcare providers with **no out-of-network penalties** or restrictions. Members are only responsible for their deductible, co-insurance and out-of-pocket maximum **as all claims are processed and paid at an in-network benefit level.**

Reimbursement

Practitioner claims (CMS-1500) will be reimbursed at 125% of the Medicare allowed rate for the services provided, or the Usual and Customary equivalent at the plan's in-network benefit level. For facility claims (UB-04), you will be reimbursed 125% of the Medicare allowed rate or 120% cost-charge ratio, whichever is greater.

Claim Submission

Claims are submitted to, processed and paid by the plan's administrator, HealthSCOPE Benefits.

Claims Address: PO Box 19203
Lubbock, TX 79490-6203

EDI Payor ID: 71063

Contracting

One of the benefits of working with the Southeastern University Health Plan is that you are NOT required to be contracted in order to participate and care for patients. As long as you agree to see the patient and submit claims to the plan, you are guaranteed the full in-network reimbursement.

Should your office policy require that a contract be established before participating with the plan, the ClaimDOC Provider Relations team is happy to work with your office. Our contracting process is designed to be simple and efficient.

The Southeastern University Health Plan and its participants thank you for the opportunity to partner and we look forward to establishing a great relationship.

Should you have any questions, please reach out to ClaimDOC at 1-888-330-7295.

Thank you,
Your Southeastern University Team

