

01

Provider Submits Claim to TPA



02

TPA Sends Claim to ClaimDOC

03

ClaimDOC Audits/Reprices to
Determine Allowable

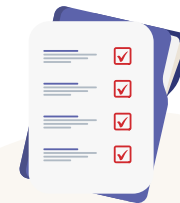


04

ClaimDOC Sends Claim Back to TPA
with Recommended Allowable

05

TPA Applies Benefits and
Determines Payment



06

TPA Issues EOB and EOP with
Payment Determination

07

TPA Sends Plan Payment to
Provider, if Applicable

