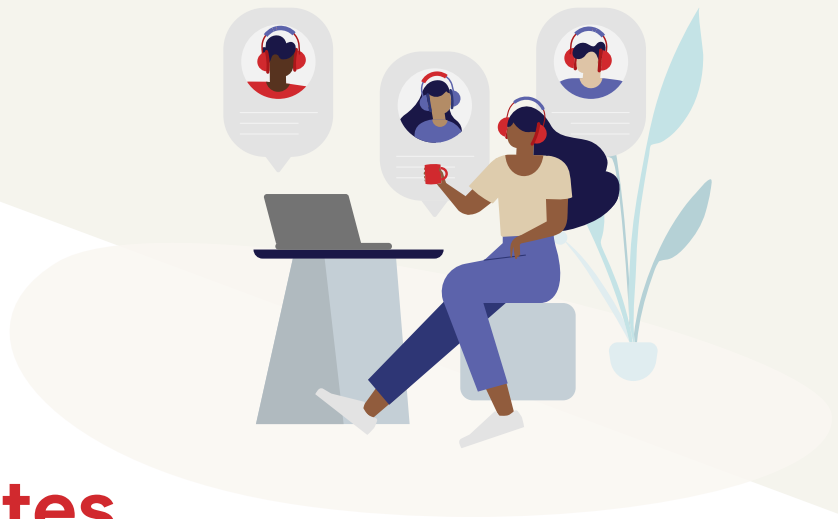




Member **Advocates**

Your health plan provides you with member advocacy support through ClaimDOC. The ClaimDOC Member Advocates are here to help you navigate your health plan and assist you with:

- ✓ **Finding a Doctor or Facility for Your Medical Treatment**
We'll help you find a primary care physician, specialist, lab, radiology facility or other providers to meet your health care needs.
- ✓ **Finding a Less Costly Health Care Provider**
The bigger the building, the bigger the bill! We're here to help you find high quality providers for non-emergent services, such as mammograms and elective surgeries, who are more cost-efficient than providers in a hospital setting.
- ✓ **Introducing the Health Plan to Your Current Provider**
An unfamiliar health plan can cause unnecessary stress for you and your provider. Allow us to make the introduction and ensure your provider has your new insurance information BEFORE your appointment.
- ✓ **Understanding Your Bill**
Deciphering a bill and Explanation of Benefits (EOB) can be confusing. Send them to us for review, and we'll make sure you don't pay more than your Patient Responsibility.

ClaimDOC is Here for You!



1-888-330-7295



membersupport@claim-doc.com



**Monday - Friday
7 AM - 6 PM CST**