



Open Your Mail & Communicate

Your health plan uses a claim review and audit program to determine the fair and reasonable reimbursement for the medical services you receive. We're working to reduce your health care costs!

The audit performed may have resulted in a reduced payment to your health care provider. Most of the time, the payment is accepted, however, the provider may seek to bill you for the reduction.

**You are not responsible for the reduction amount!
This is called a Balance Bill.**

If you receive a Balance Bill from a provider or collection agency, please contact ClaimDOC immediately!



balancebills@claim-doc.com



1-888-330-7295

**Monday - Friday
7:00 AM - 6:00 PM CST**

