



The Help You Need, One Phone Call Away



1-888-330-7295

Monday - Friday
7:00 AM - 6:00 PM CST



membersupport@claim-doc.com

Your health plan provides you with member advocacy support through ClaimDOC. Your ClaimDOC Member Advocates are here to help you navigate your health plan and assist you with:

- ✓ Finding a provider in your area
- ✓ Submitting nominations and explaining the plan to your provider
- ✓ Understanding your medical bills and submitting balance bills
- ✓ Getting access to affordable healthcare



(844) 600-0920

Monday - Friday
9:00 AM - 5:00 PM EST



healthscopebenefits.com

Your plan administrator, HealthSCOPE Benefits provides you with the following services on behalf of your health plan:

- ✓ Quoting benefits and eligibility, including how much is left of your deductible
- ✓ Determining which health services are covered under your Plan
- ✓ Processing medical claims and issuing payment to your providers
- ✓ Processing your medical claim forms and issuing your reimbursements