



UMR mobile app

With the UMR mobile app you can:

- View, print and fax your ID card on the go
- Get updates about your claims and benefits details so you can stay informed about your coverage
- Stay on top of your health expenses with easy access to your account balances anytime, anywhere
- Search for in-network providers to get the care you need when you need it
- Get assistance through email, call or chat with UMR to get answers to your benefits questions 24/7



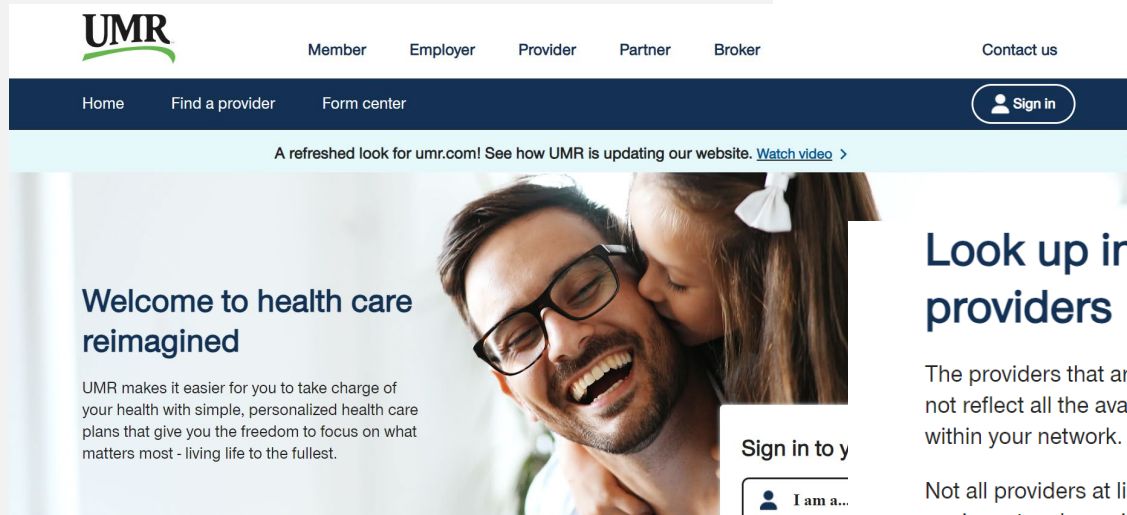
Signing up for umr.com

- 1 Visit **umr.com** on your desktop computer or download the **UMR mobile app**
- 2 Click **Log in/Register** to sign up

Helpful hints

- Have your UMR member ID card handy
- Spouses and adult children must create their own online account
- You must provide a valid email address
- Select a username and password you can remember

Find a provider: UnitedHealthcare Choice Plus



Look up in-network health care providers

The providers that are available to you through this application may not reflect all the available contracted providers or certain specialties within your network.

Not all providers at listed facilities (hospitals, surgical centers, etc.) are in-network providers. To verify if the providers are in-network, contact the provider directly or call the toll-free number located on your health plan ID card.

Information included in the provider directory is accurate and has been updated to the best of our knowledge.

Important: Please verify the provider is still in the network prior to your next visit and before receiving any services.

Search by

☒ Medical ☐ Dental

Sign in to enhance your search

By signing in, you will be able to search providers specifically within your network.

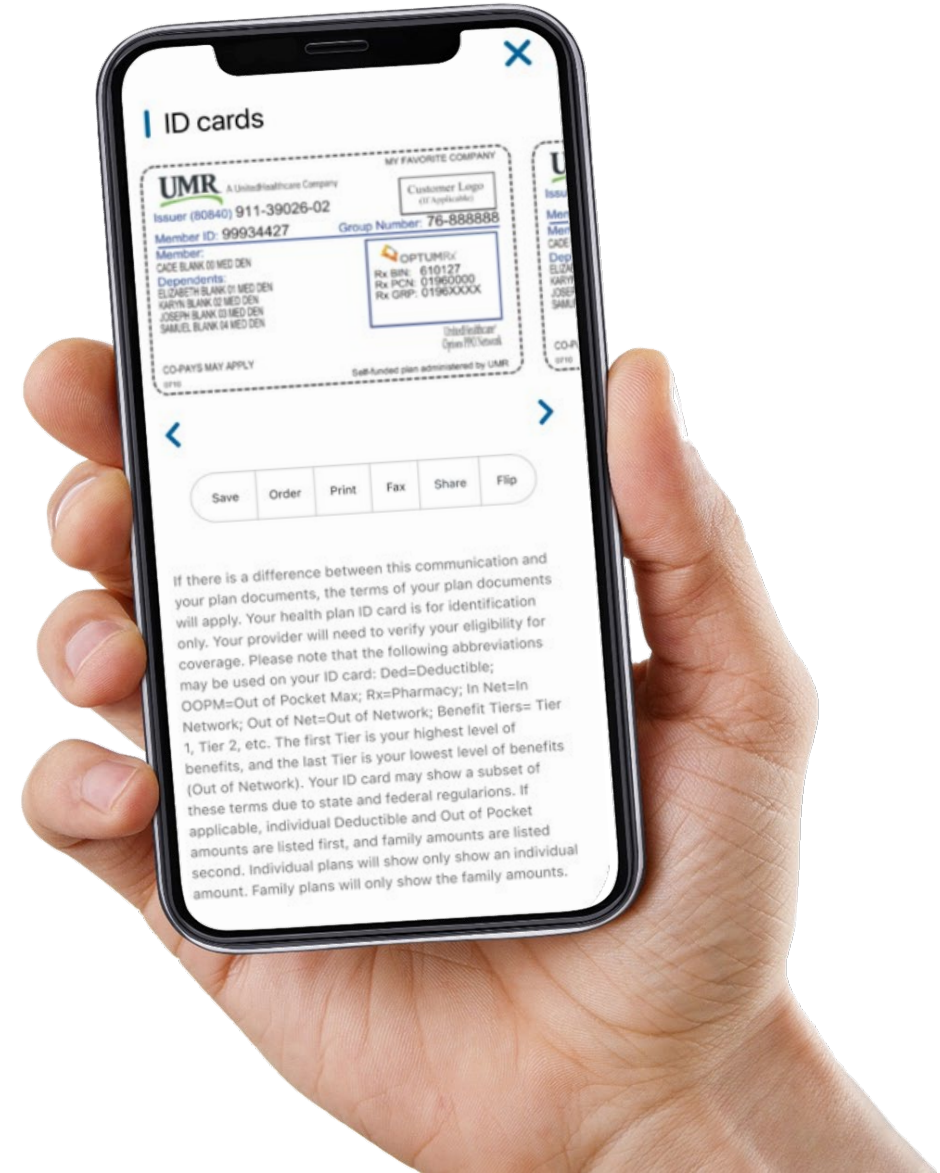
Member sign in

[Sign in →](#)

Need to register? [Create HealthSafe ID >](#)

A digital ID card on umr.com and UMR mobile app

- View your member ID information on your computer or mobile device
- Have your doctor scan the on-screen bar code for your benefits information
- Print a temporary replacement card
- Fax a copy of your card to your doctor's office



Access to personal health information online

Plan members over age 18 must grant others access to their information. In other words, plan holders cannot see a spouse or adult dependent's claims, benefits, or eligibility information unless that spouse or adult dependent grants access.

Here's how:

1. A spouse or adult dependent must create their own account on **umr.com**
2. After logging in, select the **Account settings** icon from the top of the page
3. In the **Access privileges** section, make the appropriate security selections

